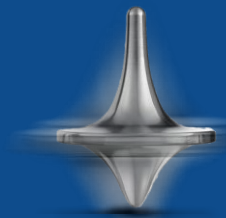


CLIENT STORY



Your Regulatory Technology Partner

## CASESTUDY

## RSM

Velos Time  
Management  
Velos Billing

116  
OFFICES

USERS

2  
MODULES USED

3  
YEARS OF WORK

RSM includes both RSM Cyprus and RSM International. The former (which provides audit, tax and consulting services to hundreds of local and overseas clients from its offices in Limassol, Nicosia and Paphos), is of great importance to the country, adding value to the services sector and consolidating Cyprus's position as a global business hub.

The latter, with offices around the globe, is a powerful network of audit, tax and consulting experts who provide consulting services to entrepreneurial growth-focused organisations.

**THE CHALLENGE:**

The client approached iSPIRAL with a specific challenge: poor time and resource management within its daily processes. It was determined that software automation within the everyday business activity of all RSM Cyprus offices was required. Both time management and billing processes needed to be streamlined through the use of an automated tool that would effectively manage both time allocation and billing for projects and clients.

**VELOS TIME  
MANAGEMENT  
SOLUTION:**

To address the issue of time management, iSPIRAL provided the Firm with the Velos Time Management Solution, which runs automatically and can be directly connected with other models, such as Billing.

The installation of this module allowed RSM Cyprus to automate all their time management processes. This included the prioritisation of employee tasks according to significance and importance, and allowed employees to directly submit time sheets directly relating to time spent on each project, which provided a far more effective method of staff performance assessment and thus the recoverability of hours. This multifunctional, intuitive, and automatic tool also provided a solution to automated execution of employee leave requests, linked employees and services, and monitored the projects assigned per manager.

**VELOS BILLING  
SOLUTION:**

iSPIRAL also provided RSM with its Velos Billing Solution, which was directly connected to the Velos Time Management Solution. This automated tool seamlessly manages the progress of the Firm's projects: issuing client invoices, tracking invoices, and effortlessly issuing statements. Financial Reporting was also implemented, which delivered valuable feedback on both projects and clients.

## BENEFITS:

Together, Velos Time Management and Velos Billing have solved the Firm's issue of poor time and resource management: automating time management, simplifying business processes, and increasing the efficiency of the company's day-to-day management while delivering a comprehensive overview of exactly how employee time can be best managed.



## WHAT OUR CUSTOMERS SAY

“We have been cooperating with iSPIRAL for many years. The Time & Billing Solution is a powerful tool for our business, and the support we receive has been excellent since day one.”

## CONTACTUS

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