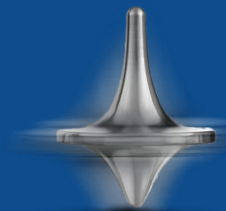


CLIENT STORY



Your Regulatory Technology Partner

CLIENTSTORY JCC Payment Systems

Enterprise GRC Solution

1
OFFICES

5
USERS

2
MODULES USED

7
MONTHS OF
WORK

With more than 25 years of experience and expertise **JCC** has become the leading Cypriot organisation in the card-processing business. Launched in 1989 following the collaboration of the country's two major banks for the purpose of administering the processing and settlement of card transactions, JCC's primary role is the provision of top quality financial and data infrastructure services to the banking and commercial community in Cyprus.

With shareholders including the Bank of Cyprus and a consortium comprised of Hellenic Bank, National Bank of Greece, Astro Bank and Alpha Bank, the Firm acts as a card acquirer on its own behalf for VISA and MasterCard and as an acquiring processor for Amex and Diners cards.

THE CHALLENGE:

JCC was in search of a solution to upgrade the entirety of their audit operations. The software in use was out-of-date, and its methodologies and strategies were causing issues for both clients and staff, especially in relation to those audit projects which included large amounts of data.

THE eGRC SOLUTION:

iSPIRAL installed the Internal Audit Management module of eGRC, a solution which completely automates both the audit life-cycle and day-to-day workflow activities. The state-of-the-art module enabled the Firm to automate its scheduling, planning, and conducting of audits / assessments, along with the subsequent identification of non-conformances, the triggering and tracking of recommendations, management responses, and actions for improvement.

BENEFITS:

By installing the Internal Audit Management module of eGRC, JCC was immediately able to automate its audit operations, switching seamlessly from the out-of-date software it had previously employed to an effortless system of audit management. This software vastly reduced the time spent on such processes and correspondingly decreased the company's financial burden, while providing a seamless experience for both clients and staff.

BENEFITS:

Enterprise GRC brought a variety of tools that elevated the Operations of JCC. Among the most notable features added are audit planning and scheduling, resource planning and scheduling, and resource planning and scheduling.



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